

**In re LG Front Load Washing Machine Class Action  
Litigation Settlement Claim Form Instructions**

Civil Action No. 08-51(MCA)(LDW)

United States District Court for the District of New Jersey

**Instructions for Completing the Enclosed Claim Form**

If you are an eligible Class Member and wish to make a claim for a reimbursement or rebate certificate incurred in connection with a Mold and/or Odor problem defined in the Settlement Agreement and Release, you must complete and submit a Claim Form. You may file your claim via:

**WEB:** Visit the Settlement website at: [www.LGWasherSettlement.com](http://www.LGWasherSettlement.com) and submit your claim online.

**MAIL:** LG USA Front Loading Washing Machine Settlement ICA  
1801 Market Street, Suite 660  
Philadelphia, PA 19103

**FAX:** (215) 405-2629

**Instructions:**

1. **If you registered your Washer in the LG USA Warranty Database at the time of purchase:**
  - If you wish to file a claim online, please visit [www.LGWasherSettlement.com](http://www.LGWasherSettlement.com) and follow the instructions.
  - If you wish to file a paper claim by mail or fax, please complete this form, **except Section III**. Because you are registered in the LG USA Warranty Database, you do not need to return or complete Section III.
2. **If you did not register your Washer in the LG USA Warranty Database at the time of purchase:**
  - If you wish to file a claim online, please visit [www.LGWasherSettlement.com](http://www.LGWasherSettlement.com) and follow the instructions.
  - If you wish to file a paper claim by mail or fax, please use this form. Please be sure to complete Section III, which requires that you submit certain documentation to verify that you purchased an LG-brand washer.
3. If you have more than one LG-brand Front Load Washer that you purchased between January 1, 2002 and December 31, 2006 for which you are making a claim pursuant to the Settlement, please complete a separate Claim Form for each Washer.
4. Please check all the boxes or answer all the questions in this claim form. Failure to provide the information requested could result in your claim being denied. **Note:** if you registered your Washer in the LG USA Warranty Database at the time of purchase, you are not required to complete Section III of this form. If you have questions about this form, please visit the website at [www.LGWasherSettlement.com](http://www.LGWasherSettlement.com), or contact the Claims Administrator via email: [info@LGWasherSettlement.com](mailto:info@LGWasherSettlement.com) or toll-free at 1-855-856-9355.
5. You must sign the Sworn Declaration to confirm that you have provided true, correct and complete information. Your claim will be denied if you do not complete this step.
6. You may select either a cash payment of \$35 (in the form of a check) or a Washer Rebate Certificate worth \$105. You may only select one of these benefits.
7. Your Claim Form must be submitted no later than **October 10, 2016** if submitted via fax or electronically via the Settlement website. If submitted by mail, your submission must be postmarked no later than **October 10, 2016**.

## **CLAIM FORM REMINDER CHECKLIST**

**Before submitting this Claim Form, please make sure you:**

1. Complete the contact information section, providing your name, address, and other contact information.
2. Answer all of the questions in the Washer information section.
3. If you **did not register** your Washer in the LG USA Warranty Database at the time of purchase, include the required documentation with your Claim Form detailed in Section III (a photograph of the Serial Number from the Washer, or a document evidencing proof of purchase). Do not submit original documents. *If you registered your Washer in the LG USA Warranty Database at the time of purchase, you are not required to submit documentation with your claim.*
4. Select only one settlement compensation option (either \$35 check or \$105 Rebate).
5. Sign the declaration section.

**Please keep a copy of your Claim Form and documentation for your records.**

Your claim must  
be postmarked by:  
October 10, 2016

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**LGW-G**

**SECTION I: NAME AND CONTACT INFORMATION**

Provide your name and contact information below. It is your responsibility to notify the Claims Administrator of any changes to your contact information after the submission of your Claim Form.

**First Name**

**Last Name**

**Street Address**

**City**

**State**

**Zip Code**

**Phone Number**

**E-Mail Address**

**SECTION II: INFORMATION ABOUT YOUR LG FRONT-LOADING WASHER**

1.	Are you a resident of the United States who was the <b>original</b> purchaser of an LG front-loading Washer at a retail store between January 1, 2002 and December 31, 2006?	Question 1: Yes <input type="radio"/> No <input type="radio"/>
2.	Did you purchase your LG front-loading Washer for personal/household use?	Question 2: Yes <input type="radio"/> No <input type="radio"/>
3.	Do you currently own your LG front-loading Washer?	Question 3: Yes <input type="radio"/> No <input type="radio"/>
4.	Please select the type of problem that you have experienced with your LG front-loading Washer (select all that apply): (1) Odor from rubber (2) Odor/accumulation of mildew, bacteria, fungi, mold, or biofilm (3) Odor from motor (4) Odor from minerals in water	
5.	Has LG USA ever serviced your LG-front-loading Washer to permanently remedy the problem(s) you have identified at no cost to you?	Question 5: Yes <input type="radio"/> No <input type="radio"/>

6. Have you received a full refund or a replacement Washer from LG at no cost to you?	<p style="text-align: center;">Question 6:</p> <p style="text-align: center;">Yes <input type="radio"/> No <input type="radio"/></p>
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Provide the **MODEL NUMBER** of your LG front-loading Washer:

Provide the **SERIAL NUMBER** of your LG front-loading Washer:

**SECTION III: DOCUMENTATION** *(to be completed only if you did not register the Washer)*

If you **are not** a Prequalified Class Member, you must mail together with this Claim Form, one of the following:

- A **photograph** of the Washer’s serial number if you still own the Washer; **OR**
- A document evidencing **proof of purchase** of the Washer such as: a credit card receipt, cancelled check, warranty card, invoice/receipt from an authorized LG USA dealer, proof of purchase of an extended warranty, etc.

**SECTION IV: SETTLEMENT COMPENSATION SELECTION**

If your claim is deemed eligible for payment, select which settlement compensation you would like to receive (**Select one**):

- \$35 Cash Payment** In the form of a check **OR**
- \$105 Washer Rebate Certificate** The Washer Rebate Certificate is redeemable after you purchase a new Washer from an authorized Washer dealer. The Rebate certificate will expire, and must be redeemed by, twelve (12) months from the Effective Date of this Settlement.

**SECTION V: DECLARATION UNDER OATH**

By signing below, you declare under oath that the information provided in this Claim Form is true, accurate and complete, and that you meet the following definition of the Settlement Class:

I am a resident of the United States who was the **original** purchaser of the Washer identified in this Claim Form, for home and not commercial use, between January 1, 2002 and December 31, 2006. I am not: (1) LG USA; (2) a retailer who sells Washers, (3) a wholesaler of Washers, (4) the United States government or any agency or instrumentality thereof; and (5) the judge to whom this case is assigned or any member of the judge’s immediate family. I did not purchase the Washer for resale and have not timely requested exclusion from this Settlement.

I declare under oath that the foregoing (including this entire Claim Form) is true, accurate, and complete.

Signature

Date

Print Name